

Pollogen

BY LUMENIS

声明

我司泊乐根有限公司 (Lumenis Be. 旗下公司) 为TriPollar (在中国, 中文通常称为“初普”) 品牌的所有者。我司谨作以下声明:

1、在我们的产品序列号认证网站页面中, TriPollar Stop VX2 Gold产品有两个产品描述:

- a) "TriPollar Stop VX2, color Gold"
- b) "TriPollar Stop VX2 Gold, color Gold"

尽管名称格式不一致, 但这两种描述指的是同一产品。二者的型号、颜色和功能没有区别。消费者可以登录Tri Pollar (“初普”) 品牌官网 (<https://cn.pollogen.com/verification/>) 的验证渠道, 通过识别产品序列号验证真伪。

2、TriPollar Stop VX2 Gold 主要伴以两种凝胶配套出售——

金箔凝胶 (黑色管) 以及透明凝胶 (白色管), 后者主要搭配特别套装于电商直播平台进行销售。但在特别套装的用户手册中, 凝胶的相关表述未来得及进行更正, 仍显示为金箔凝胶。为此, 所有特别套装在出售时均另赠了金箔凝胶供消费者体验。两种凝胶均适合与 TriPollar Stop VX2 Gold 产品配合使用。

对于以上两点给消费者带来不便, 我们深表歉意。如有疑问, 请联系原销售渠道获取信息。如果您有任何后续问题或疑虑, 可以通过以下方式联系我们的客户支持团队: info_hud@pollogen.com

最后, 感谢您对TriPollar品牌的支持。

我司已于2024年1月1日正式更换了中国代理商。TriPollar在中国的业务目前处于移交状态。

2月, 新的合作伙伴将在各种线上渠道开展业务, 并将同时上线全新官方旗舰店和令人兴奋的全新产品。请消费者寻找正规渠道购买TriPollar品牌产品。我们将继续提供能满足消费者需求的高品质产品。

泊乐根有限公司 (Lumenis Be. 旗下公司)

2024年2月5日

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Mark Rubin
VP HOME USE DEVICE
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Pollogen LTD

Statement

Monday, February 5, 2024

Our company, Pollogen by Lumenis Be, is the owner of the TriPollar brand, also known in Chinese as Chupu and wish to make the following statement:

1. In our serial number authentication website page, there are two product descriptions for the TriPollar Stop VX2 Gold product:

- a) "TriPollar Stop VX2, color Gold"
- b) "TriPollar Stop VX2 Gold, color Gold"

These two descriptions refer to the same product despite the inconsistent format of the name. There are no differences in the models, colors, and functions of the two products. Consumers can log in to the TriPollar brand official website (<https://cn.pollogen.com/verification/>) verification channel to identify the product serial number to verify the authenticity.

2. The TriPollar Stop VX2 Gold was mainly sold under two configurations, the configuration with the Gold Gel (Black colored tube) and the Special Kit, with the Transparent gel (White tube). Both gels are suitable for use with the TriPollar Stop VX2 Gold product. However, in the Special Kit, the description in the user manual still refers to the Gold edition of the gel. Therefore, for Special Kit, we offered a Gold gel as a complimentary gift with every purchase of our device for consumers to experience.

We sincerely apologize for any inconvenience caused to consumers by the above two points. If you have questions, please contact the original sales channel for information. If you have any subsequent questions or concerns, you can contact our customer support team at info_hud@pollogen.com

Finally, thank you for your support for the TriPollar brand. Our company has officially changed the agent in China as of January 1, 2024. TriPollar's business in China is currently in a handover state. In February, new partners will open businesses in various online channels, and will simultaneously launch new official flagship stores and new exciting products. Consumers are requested to look for regular channels to purchase TriPollar brand products. We will continue to provide high-quality products that meet consumer needs.

Pollogen by Lumenis Be.


Mark Rubin
VP HOME USE DEVICE
BUSINESS UNIT
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恭喜您，查询成功

尊敬的用户，您好！您所查询的产品是Tripollar正规产品，欢迎下次选购！

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by  Lumenis

产品序列号: 

产品型号: TRIPOLLAR STOP VX2

产品颜色: GOLD

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